

Privacy Policy

Effective Date: June 29, 2026 | Last Updated: June 29, 2026

Coach Noelia ("we," "us," or "our") is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard information when you visit **coachnoelia.com** or submit information through any of our forms or communications.

Please read this policy carefully. By using our website or submitting your information, you consent to the practices described here.

1. Information We Collect

We may collect the following types of personal information:

- Contact information: name, email address, and phone number
- Program preferences: cohort type interest (Women's Only, Men's Only, Co-ed)
- Self-reported information: what you're struggling with or hoping to work on in your relationships
- Usage data: IP address, browser type, pages visited, and how you interact with our site
- Marketing source data: how you heard about us (e.g., social media, referral)

2. How We Use Your Information

We use the information we collect to:

- Notify you when a new group coaching cohort is opening
- Send you relevant coaching resources, updates, and offers (only with your consent)
- Communicate with you via email or SMS about your inquiry or interest
- Improve our website, services, and marketing
- Comply with legal obligations

3. SMS and Text Message Communications

If you opt in to receive text messages from Coach Noelia, we will send you non-marketing updates (such as cohort notifications and enrollment information) and/or marketing messages (such as program announcements and special offers), depending on which boxes you check on our form.

- Message frequency varies
- Message and data rates may apply
- You may opt out at any time by replying STOP
- Text HELP for assistance

4. Third-Party Tools and Service Providers

We use trusted third-party platforms to operate our business. These providers may receive your information as necessary to perform services on our behalf:

- GoHighLevel — CRM, email, and SMS communication platform
- Meta (Facebook/Instagram) — advertising and retargeting
- Google — analytics and advertising (Google Analytics, Google Ads)

5. Cookies and Tracking

Our website uses cookies and similar tracking technologies to understand how visitors use our site and to improve your experience. We may use Meta Pixel and Google Analytics tags, which track your activity on our site in order to measure ad performance and improve our marketing. You may disable cookies in your browser settings, though some features of the site may not function properly.

6. Data Retention

We retain your personal information for as long as needed to fulfill the purposes described in this policy, or as required by law. If you would like us to delete your information, please contact us directly.

7. Your Rights

Depending on your location, you may have the right to:

- Access the personal information we hold about you
- Request correction of inaccurate data
- Request deletion of your personal information
- Opt out of marketing communications at any time
- Opt out of SMS by replying STOP

8. Children's Privacy

Our services are intended for adults only. We do not knowingly collect personal information from anyone under the age of 18. If you believe a minor has submitted information through our site, please contact us immediately.

9. Changes to This Policy

We may update this Privacy Policy from time to time. When we do, we will revise the "Last Updated" date at the top of this page. We encourage you to review this page periodically.

10. Contact Us

If you have questions about this Privacy Policy or how we handle your data, please contact us:

- Business: Coach Noelia
- Website: coachnoelia.com
- Email: hello@coachnoelia.com